

Complaint Data

Data for the month ending: January 2025

| Sr. No | Received from | Pending at the end of last month | Received | Resolved * | Total Pending # | Pending complaints > 3months | Average Resolution time^ (in days) |
|-----------|----------------------------|---|----------|------------|--------------------|------------------------------|---|
| 1 | Directly from Investors | | | | | | |
| 2 | SEBI (SCORES) | - | | | | | |
| 3 | Other Sources (if any) | | | | NIL | | |
| | Grand Total | | | | | | |

Note: Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of Monthly Disposals of Complaints

| Sr. No. | Month | Carried forward from previous month | Received | Resolved* | Pending# | | | |
|------------|-----------------|-------------------------------------|----------------|-----------|----------|--|--|--|
| 1 | April, 2024 | | NIL | | | | | |
| 2 | May, 2024 | | NIL | | | | | |
| 3 | June, 2024 | | NIL | | | | | |
| 4 | July, 2024 | | NIL | | | | | |
| 5 | August, 2024 | | NIL | | | | | |
| 6 | September, 2024 | NIL | | | | | | |
| 7 | October, 2024 | NIL | | | | | | |
| 8 | November, 2024 | NIL | | | | | | |
| 9 | December, 2024 | | NIL | | | | | |
| 10 | January, 2025 | NIL | | | | | | |
| 11 | February, 2025 | Not Applicable | | | | | | |
| 12 | March, 2025 | | Not Applicable | | | | | |
| | Grand Total | NIL | | | | | | |

Note: * Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.



Trend of Annual Disposals of Complaints

| Sr. No. | Financial Year | Carried forward from previous month | Received | Resolved* | Pending# |
|------------|----------------|-------------------------------------|----------|-----------|----------|
| 1 | 2018-19 | | | | |
| 2 | 2019-20 | | | | |
| 3 | 2020-21 | | | | |
| 4 | 2021-22 | | NIL | | |
| 5 | 2022-23 | | | | |
| 6 | 2023-24 | | | | |
| 7 | 2024-25 | | | | |
| | Grand Total | | NIL | | |

Note: * Inclusive of complaints of previous months resolved in the current year.

Inclusive of complaints pending as on the last day of the year.